

## Awards and recognitions from 2020 up to the publication date in 2021

February	2021	Honored with a “Gold Award” in S&P Global’s “The Sustainability Yearbook 2021”, ranking first in the global telecommunications market.
December	2020	Received a Sponsorship Award Gold Class and Long-term Corporate Supporter Award at the 2020 Sports Promoter Awards from the Sports Administration, Ministry of Education.
December	2020	Received internationally renowned Swiss firm SGS’ Qualicert certification for its direct store channel, myfone and customer services for the ninth year in a row.
December	2020	Led the telecom industry at the Excellent Store Manager Awards and Outstanding Store Manager Awards by the Taiwan Chain Stores and Franchise Association, with TWM winning one Excellent Store Manager Award and six Outstanding Store Manager Awards.
December	2020	Recognized as an A-list climate change enterprise by CDP, the world’s largest carbon disclosure organization.
November	2020	Received a Silver Medal in the National Corporate Environmental Protection Awards – the sole company in the telecom industry to receive this accolade.
November	2020	Selected as a member of the highest grade of the Dow Jones Sustainability World Indices (DJSI World) for the fourth consecutive year, and again placed first in the global telecom industry on the DJSI World Index.
November	2020	Honored as one of the Top 10 model enterprises in the Taiwan Corporate Sustainability Awards for the sixth time, including taking first place in the service industry division, winning 10 individual awards, and displaying the best performance in the telecom industry.
November	2020	Honored with the Benchmark Project Award at the Project Management Institute’s Project Management Awards.
November	2020	Received recognition from the Taiwan Contact Center Development Association’s Customer Service Excellence Awards for the fourth straight year, with TWM winning two awards — Customer Management Team and Best Customer Service Sales Team.
November	2020	Received a 2020 Sports Enterprise Certification from the Sports Administration.
October	2020	Chairman Daniel M. Tsai placed 13th in the <i>Harvard Business Review</i> ’s “2020 Taiwan’s Top 100 CEOs.”
September	2020	Ranked 10th in ISS ESG’s ranking of corporations in Taiwan.
September	2020	Included in Business Next’s ranking of the 100 most valuable enterprises in Taiwan.
September	2020	Ranked sixth in <i>CommonWealth Magazine</i> ’s CommonWealth Corporate Citizen Awards; has won a cumulative total of 13 trophies at these awards.

May	2020	Ranked among the top 5% of listed companies in "Corporate Governance Evaluation" for the sixth year in a row by the Taiwan Stock Exchange and Taipei Exchange.
April	2020	Honored with the Annual CSR Survey – Telecom Service Industry and Outstanding Solutions – Environmental-friendliness Awards at the 16th CSR Awards organized by <i>Global Views</i> magazine.
March	2020	Obtained ISS ESG's Prime recognition for the third year in a row.
January	2020	Recognized as a Sustainability Leader in S&P Global SAM 2020 Sustainability Yearbook, and received a Silver Class Sustainability Award.
January	2020	Recognized as an A-list climate change enterprise by CDP.
January	2020	Recognized for its Excellent Performance in the Executive Yuan's 2019 National Critical Infrastructure Protection drills, the only telecom company to receive such a distinction.

## Milestones

December	2020	TWM and Riot Games jointly launched MOBA mobile game of the year – "League of Legends: Wild Rift"
November	2020	Hosted its second Circular Economy Forum and gave a keynote report on its waste optic fiber cable value recovery experiment at the Circular Economy Practical Business Cases Forum.
October	2020	Formally launched "myAngel Watch Tech Care Service" online.
September	2020	Released TWM's Brave Dreams 4.0 result with the premiere of the original music video "The Bookstore After 10pm."
August	2020	TWM and NVIDIA teamed up to formally launch the "GeForce NOW Alliance's Taiwan Mobile" cloud gaming platform in Taiwan.
August	2020	TWM and Formosa Plastics Transport joined forces to develop 5G self-driving vehicles for industry and commerce.
June	2020	Announced the start of its 5G service in Taiwan on June 30, and formally began service on July 1; unveiled its new core brand spirit "Open Possible."
June	2020	Daniel M. Tsai was elected as Chairman at the 1st meeting of the ninth Board of Directors. More than 50% of the Board was made up of independent directors.
January	2020	Secured 60MHz of spectrum in the 3.5GHz band and 200MHz in the 28GHz band at the quantity bidding.
November	2019	Invested NT\$600 million (US\$20M) in AppWorks Fund III, which is managed by AppWorks, making it a major investor of this VC fund.