

In the ESG realm, Taiwan Mobile continued to shine on the international stage. It was selected to the DJSI World Index for a fifth consecutive year in 2021 and once again ranked first among telecom companies, while receiving “Leadership Level” recognition from the CDP for its carbon performance. The company also continued to promote its Zetta Connected 2030 vision and carve out initiatives addressing the United Nations’ 17 sustainable development goals.

III. Brand Values

Open Possible! Guided by the conviction that the future depends on our boundless imagination, Taiwan Mobile has embraced a new brand spirit to galvanize its transformation into a super 5G technology-driven telecommunications company. We are continuously improving the user experience for individual, family and enterprise users, and have created seven brand values – “ethical operations,” “sustainable partners,” “excellent brand,” “innovative accomplishments,” “environmental sustainability,” “happy workplace” and “social inclusion” – that spread our positive influence as we join with our eight major stakeholders in forging a better future.

Date of Incorporation

The Company was founded on February 25, 1997.

Significant Events

Status of mergers and acquisitions and affiliated companies

Refer to page 88 “Shares issued for mergers and acquisitions”.

Refer to page 128 “Affiliates”.

Changes in shareholdings of directors and major shareholders

Refer to page 76 “Changes in shareholdings of directors, managers and major shareholders”.

Other matters of material significance that could affect shareholders' equity and the Company: None

Awards and recognitions from 2021 up to the publication date in 2022

February	2022	Certificated by SGS Qualicert for 10 consecutive years
February	2022	Honored with a “Silver Award” in S&P Global’s “The Sustainability Yearbook 2022”
December	2021	Won eight Outstanding Store Manager Awards and one Outstanding Store Manager Award at the Taiwan Chain Stores and Franchise Association’s Excellent Store Manager and Outstanding Store Manager Awards
December	2021	Selected again to the CDP “Leadership Level”; was the only telecom company in the 2021 survey to earn the honor
November	2021	Honored as a Taiwan Corporate Sustainability Awards “Top 10 model enterprise” for the seventh time; garnered six TCSA awards for “Transparency and Integrity Leadership,” “Creative Communication Leadership,” “Climate Leadership,” “Supply Chain Leadership,” “Growth through Innovation Leadership,” and “Social Inclusion Leadership,” and a “CSR Report Platinum Award.”
November	2021	Received ISO 27701 privacy information management system certification
November	2021	Selected again to the DJSI World Index, and was the highest ranked telecom company
November	2021	Received a Sponsorship Award Gold Class and a Long-term Sponsorship Award in the Sports Administration’s Sports Activist Awards for a fifth consecutive year
October	2021	Garnered a Best Service in Taiwan – Telecommunications Sector Silver Award for the third time
October	2021	Two productions invested in by Taiwan Mobile’s myVideo – “The Magician on the Skywalk” and “Workers” – captured 10 major awards at the 56th Golden Bell Awards.
September	2021	Taiwan Mobile President Jamie Lin received a 2021 Smart City Outstanding Contribution Award.
September	2021	Ranked fourth among large companies in CommonWealth Magazine’s Corporate Citizen Awards and led the telecom sector for a sixth time
July	2021	Taiwan Mobile was ranked among Top 10 of the 1st Greater China Business Sustainability Index (GCBSI), earned the best telco title in the Greater China Region.
May	2021	Honored the First Prize Award of the 2021 “ESG Comprehensive performance – Telecom Industry” and Model Award of “Outstanding Solutions – Education promotion ” from The 17th CSR Award organized by Global Views Magazine.
April	2021	Ranked among the top 5% of listed companies in the “Corporate Governance Evaluation” for the 7 years in a row by the Taiwan Stock Exchange and Taipei Exchange.
February	2021	Honored with a “Gold Award” in S&P Global’s “The Sustainability Yearbook 2021”, ranking first in the global telecommunications market.