

3. ICT security policy

The ICT security policy has been established to ensure the sustainable operation of TWM's business, strengthen the ICT security management system, ensure the confidentiality, integrity and availability of information communication assets, and meet the requirements of relevant laws and regulations to effectively and reasonably reduce enterprise operational risk.

4. Specific management plan

The following four management schemes have been adopted to ensure security maintenance of information communication:

- (1) External anti-hacking: Build intrusion prevention, network segmentation, firewall, web application firewall, etc. Conduct cyber security information sharing with Communication – Information Sharing and Analysis Center (C-ISAC) and other agency.
- (2) Internal leakage prevention: Handle data leakage protection detection and gap reinforcement.
- (3) System planning and construction: Include system development security specifications, perform code scanning, etc.
- (4) Maintenance and operation monitoring: Build an information security monitoring center, check and analyze system records, and report and track abnormal conditions in real time.

Cyber insurance investment: Allocate a certain portion of the budget to ICT security management to reduce risks.

In the most recent year up to the date of publication of the annual report, if the loss, possible impact and countermeasures of a major information security incident cannot be reasonably estimated, the fact that it cannot be reasonably estimated shall be explained.

In the most recent year up to the publication data of the annual report, there was no major information security incident, so there was no resultant loss or impact. TWM continues to promote information security operations as a preventive measure.

Major Contracts

As of February 25, 2023

Nature	Counterpart	Contract period	Description	Restriction clauses
Long-term credit facility	Sumitomo Mitsui Banking Corp. Taipei Branch	2022.01.31~2024.01.31	Long-term loan of NT\$4 billion	Non-disclosure
	Mizuho Bank, Ltd., Taipei Branch	2022.04.14~2024.04.14	Long-term loan of NT\$7 billion	Non-disclosure
	China Bills Finance Corp.	2022.11.28~2024.11.27	Long-term loan of NT\$3 billion	Non-disclosure
	China Bills Finance Corp.	2022.06.02~2025.06.01	Long-term loan of NT\$1.5 billion	Non-disclosure
	Mega Bills Finance Co., Ltd.	2020.12.25~2023.12.25	Long-term loan of NT\$1.5 billion	Non-disclosure
	Yuanta Commercial Bank Co., Ltd.	2020.12.31~2023.12.31	Long-term loan of NT\$2 billion	Non-disclosure
Strategic alliance	Bridge Alliance	2004.11.03~present	Joined Bridge Alliance	Non-disclosure
Procurement	Apple Asia LLC	2022.06.01~2025.05.31	Procurement agreement for iPhone	Non-disclosure

Nature	Counterpart	Contract period	Description	Restriction clauses
		2020.11.01~2023.10.31	Procurement agreement for iPad	
	Samsung Electronics Taiwan Co., Ltd.	2014.11.01~present	Sales and supply agreement	Non-disclosure
	Google Asia Pacific Pte. Ltd.	2019.09.20~present	Sales and supply agreement	Non-disclosure
	Nokia Solutions and Networks Taiwan Co., Ltd.	2020.06.15~2023.05.31	Master supply agreement	Non-disclosure
Merger	Taiwan Star Telecom Co., Ltd.	2021.12.30~ present	100% acquisition of Taiwan Star shares	Non-disclosure
	Taiwan Star Telecom Co., Ltd.	2023.03.15	Amendment of merger agreement	
Affiliates				
Nature	Counterpart	Contract period	Description	Restriction clauses
Procurement	Cheng Loong Corp.	2022.05.01~2023.06.30	Procurement agreement for cartons	Non-disclosure
	Shuenn Chyang Paper Container Co., Ltd.	2022.05.01~2023.06.30	Procurement agreement for cartons	Non-disclosure
Contract agreement	Li Jin Engineering Co., Ltd.	2021.05.05	Construction of southern logistics center	Non-disclosure
Program broadcasting agreement	Homeplus Digital Co., Ltd.	2021.01.01~2023.12.31	Consign and authorize advertisements of TV shopping for public broadcast to cable TV viewers	Non-disclosure
Lease agreement	Fubon Life Insurance Co., Ltd.	2018.08.01~2023.07.31	momo office building	Non-disclosure
	Zong Sine Industries Inc.	2021.06.08~2033.05.31	Lease contract for warehouse	Non-disclosure
	Yongyou Development Ltd.	2022.1.28~2032.07.31	Lease contract for warehouse	Non-disclosure