

- **Prioritizing sustainability: TWM's dedication to energy efficiency and carbon reduction**

TWM's ESG performance ranks among international benchmark corporations. For nine consecutive years, it has ranked in the top 5% in Corporate Governance Evaluation. For four consecutive years, it has received an A rating in "Climate Change" from CDP, the largest carbon disclosure organization. Additionally, TWM has been listed among the top three in the DJSI World Index for seven consecutive years and maintained its position in the DJSI Emerging Markets index for 12 consecutive years, achieving the best performance in 16 indicators in the global telecommunications industry. In August 2023, TWM's adoption of strategies to increase the proportion of green electricity and implement low-carbon operations earned it the honor of being Asia's first telecom operator to pass the SBTi review of the 2050 Net-Zero pathway scenario with a target of limiting temperature rise to 1.5°C. At the same time, TWM has participated in the development of new energy, and cooperates with Academia Sinica on research projects, such as methane pyrolysis, geothermal power generation and ocean current power generation.

III. Brand Values

"Open Possible", with its promise of doing what does not seem possible, inspires Taiwan Mobile to strive to open up new possibilities for its customers. Whether it is connecting people or providing new perspectives, the Company aims to inspire and empower users to live smarter and more fulfilled lives. TWM has integrated technologies into a new ecosystem and open up infinite possibilities to help people fulfill their wishes. By providing a new generation of solutions, we help every customer open up unlimited possibilities and achieve greater heights.

Brand Spirit

We open up more possibilities for each customer through these four commitments:

- Integration: Create an integrated platform to provide technological solutions to make lives more convenient, safer and healthier.
- Intelligence: Leverage Taiwan Mobile's advantages, capabilities and data to build a smarter and connected system that can transcend physical and mental limitations.
- Individuality: Customize products and services according to customers' needs to give them better control and satisfaction.
- Inspiration: Provide richer content to open up new thinking and perspectives for people.

Brand Personality

- Optimistic: We are full of hope for the future and maintain an ever-optimistic attitude in facing challenges.
- Proactive: We always keep track of the latest trends, develop critical solutions and take concrete action.
- Humanity: We develop technological innovations to provide customers with better services. We always put customers first, as their needs form the core of our work.

IV. Date of Incorporation

The Company was founded on February 25, 1997.

V. Significant Events

Status of mergers and acquisitions and affiliated companies

Refer to page 98 “Shares issued for mergers and acquisitions.”

Refer to page 142 “Affiliates.”

Changes in shareholdings of directors and major shareholders

Refer to page 89 “Changes in shareholdings of directors, managers and major shareholders.”

Other matters of material significance that could affect shareholders' equity and the Company: None

Awards and recognitions from 2023 up to the publication date in 2024

February	2024	Ranked among the top 10% in S&P Global's “The Sustainability Yearbook 2024”.
February	2024	Awarded the highest rating, grade A, in the Carbon Disclosure Project (CDP).
January	2024	Announced the adoption of the “ISO 20400 Sustainable Procurement Guidance” and incorporation of sustainability criteria into procurement processes and supply chain management, validated by the British Standards Institution (BSI).
December	2023	Selected for the Dow Jones Sustainability Indices (DJSI) World for the seventh consecutive year, ranking among the top three in the global telecommunications industry.
December	2023	Won the Sports Activist Award from the Sports Administration for the seventh straight year.
November	2023	Received the National Sustainable Development Award from the National Council for Sustainable Development, Executive Yuan.
November	2023	Won the Most Prestigious Sustainability Awards – Top 10 Domestic Corporates for the ninth consecutive year from the Taiwan Corporate Sustainability Awards.
November	2023	Won the Carbon Management Award at the SGS ESG Awards.
November	2023	Won the Special Award for Digital Resiliency at the IDC 2023 Future Enterprise of the Year for the Asia-Pacific region, the only telecom operator to win this honor in the area.
October	2023	Received a Sports Enterprise Certification from the Sports Administration for the fourth time.

October	2023	Won the Special Award for Digital Resiliency at the IDC 2023 Future Enterprise of the Year.
October	2023	Won the Best IT Employer Award in the first IT Matters Awards.
September	2023	Awarded third place in the large enterprise category of the Commonwealth Talent Sustainability Awards.
September	2023	Ranked among the Top 10 in CommonWealth Magazine's Excellence in Corporate Social Responsibility Awards for the 16th time.
September	2023	Won the highest honor for Family-Friendly and Workplace Equality from the New Taipei City Government.
August	2023	First telecom company in Asia to have its 1.5°C-aligned science-based targets to reach Net Zero emissions by 2050 validated by SBTi.
July	2023	Ranked second in the Financial Times and Statista's Climate Leaders Asia-Pacific 2023 – the only telecom company in Taiwan to receive this honor.
July	2023	A constituent of the FTSE4Good TIP Taiwan ESG Index for the sixth consecutive year.
June	2023	Achieved outstanding recognition from Institutional Investor magazine as the No. 1 telecommunications company in Asia. Additionally, President Jamie Lin received the Best CEO award, while George Chang received the Best CFO award. TWM also received accolades in various categories, including Best ESG, Best Investor Relations, Best Investor Team and Best Board of Directors.
June	2023	Ranked among the top 5% among companies that have undergone a Corporate Governance Evaluation for the ninth straight year.
May	2023	Selected for Global Views Monthly magazine's 2023 ESG Awards' Annual Honor Roll for the second year; won first place in the Human Resources Development category and a Model Award in the Education Promotion category.
March	2023	Received the highest score, an "A" rating, in CDP's Supplier Engagement Rating.
February	2023	Ranked among the top 5% in S&P Global's "The Sustainability Yearbook 2023."