

## Sales volume in the past two years

Services		2022		2023	
		Sales volume	Revenue (NT\$'000)	Sales volume	Revenue (NT\$'000)
Mobile	Mobile services (‘000 subs at year-end)	7,482	41,202,847	10,132	43,732,621
Domestic fixed telephony	Local calls (‘000 minutes) <sup>1</sup>	215,900	435,182	210,180	443,445
	Long distance calls (‘000 minutes) <sup>1</sup>	69,246	47,206	70,456	49,237
International fixed telephony	International calls (‘000 minutes) <sup>1</sup>	18,973	484,963	18,525	530,642
Fixed-line data transmission (‘000 lines)		290	2,845,478	428	3,240,287
Sales revenue <sup>2</sup>		NA	118,931,066	NA	126,194,519
Others		NA	8,259,370	NA	9,157,074
Total			172,206,112		183,347,825

1: Outgoing minutes only.

2: Including retail sales of handsets, accessories, IT products and 3C home appliances.

## Human Resources

### Employee statistics in the past two years up to the publication date

Year		2022	2023	2024 (as of February 22)
Number of employees	Consolidated	9,389	10,345	10,378
	Stand-alone	3,824	4,577	4,570
Educational attainment	Ph.D.	0.17%	0.17%	0.17%
	Master's	12.68%	12.81%	12.92%
	University	60.93%	61.80%	61.72%
	College	13.63%	13.05%	12.96%
	Others	12.59%	12.17%	12.23%
Average age		38.57	39.24	39.32
Average years of service		8.37	8.66	8.70