

#### 4. Specific management plan

The following four management schemes have been adopted to ensure security maintenance of information communication:

- (1) External anti-hacking: Build intrusion prevention, network segmentation, firewall, web application firewall, etc, and share cyber security information with the Communication – Information Sharing and Analysis Center (C-ISAC) and other agencies.
- (2) Internal leakage prevention: Conduct data leakage detection and protection tests, gap reinforcement and other measures.
- (3) System planning and construction: Include system development security specifications, perform code scanning, etc.
- (4) Maintenance and operation monitoring: Build an information security monitoring center, check and analyze system records, and report and track abnormal conditions in real time.

5. Cyber insurance investment: Allocate a certain portion of the budget to ICT security management to reduce risks.

**In the most recent year up to the date of publication of the annual report, if the loss, possible impact and countermeasures of a major information security incident cannot be reasonably estimated, an explanation must be provided.**

In the most recent year up to the publication date, there was no major information security incident that had an impact on the Company or resulted in losses. TWM continues to promote information security operations as a preventive measure.

## Major Contracts

As of February 22, 2024

Nature	Counterpart	Contract period	Description	Restriction clauses
Long-term credit facility	Sumitomo Mitsui Banking Corp. Taipei Branch	2023.01.31~2025.01.31	Long-term loan of NT\$4 billion	Non-disclosure
	Mizuho Bank, Ltd., Taipei Branch	2023.04.14~2025.04.14	Long-term loan of NT\$7 billion	Non-disclosure
	China Bills Finance Corp.	2022.11.28~2024.11.27	Long-term loan of NT\$3 billion	Non-disclosure
	China Bills Finance Corp.	2022.06.02~2025.06.01	Long-term loan of NT\$1.5 billion	Non-disclosure
	Mega Bills Finance Co., Ltd.	2023.12.29~2026.12.29	Long-term loan of NT\$2 billion	Non-disclosure
	Union Bank of Taiwan Co., Ltd.	2023.02.24~2025.02.23	Long-term loan of NT\$500 million	Non-disclosure

Nature	Counterpart	Contract period	Description	Restriction clauses
Syndicated loan	Bank of Taiwan Co., Ltd. Mega International Commercial Bank Co., Ltd. First Commercial Bank, Ltd. Chang Hwa Commercial Bank, Ltd. Taiwan Cooperative Bank Co., Ltd. Land Bank of Taiwan Co., Ltd.	2023.12.13~2028.12.12	Syndicated loan of NT\$15 billion	Non-disclosure
Strategic alliance	Bridge Alliance	2004.11.03~present	Joined Bridge Alliance	Non-disclosure
Procurement	Apple Asia LLC, Taiwan Branch	2022.06.01~2025.05.31	Procurement agreement for iPhone	Non-disclosure
		2023.11.01~2026.10.30	Procurement agreement for iPad	
	Samsung Electronics Taiwan Co., Ltd.	2014.11.01~present	Sales and supply agreement	Non-disclosure
	Google Asia Pacific Pte. Ltd.	2019.09.20~present	Sales and supply agreement	Non-disclosure
	Nokia Solutions and Networks Taiwan Co., Ltd.	2023.06.01~2024.05.31	Master supply agreement	Non-disclosure
		2022.05.01~2024.12.31	Master supply agreement	Non-disclosure
Share sale	KKCompany Technologies Inc.	2023.09.22	100% share sale of Taiwan Kuro Times Co., Ltd.	Non-disclosure
		Amended on 2023.12.29		
Merger	Taiwan Star Telecom Co., Ltd.	2021.12.30~ present	100% acquisition of Taiwan Star shares	Non-disclosure
		Amended on 2023.03.15		
<b>Affiliates</b>				
Nature	Counterpart	Contract period	Description	Restriction clauses
Procurement	Cheng Loong Corp.	2023.10.01~2024.09.30	Procurement agreement for cartons	Non-disclosure
	Shuenn Chyang Paper Container Co., Ltd.	2023.10.01~2024.09.30	Procurement agreement for cartons	Non-disclosure

<b>Nature</b>	<b>Counterpart</b>	<b>Contract period</b>	<b>Description</b>	<b>Restriction clauses</b>
Contract agreement	Li Jin Engineering Co., Ltd.	2021.05.05	Construction of southern logistics center	Non-disclosure
	Li Jin Engineering Co., Ltd.	2023.10.31	Construction of central logistics center	Non-disclosure
Program broadcasting agreement	Homeplus Digital Co., Ltd.	2021.01.01~2023.12.31	Consign and authorize advertisements of TV shopping for public broadcast on cable TV	Non-disclosure
Lease agreement	Fubon Life Insurance Co., Ltd.	2023.08.01~2028.07.31	momo office building	Non-disclosure
	Zong Sine Industries Inc.	2021.06.08~2033.05.31	Lease contract for warehouse	Non-disclosure
	Yongyou Development Ltd.	2022.1.28~2032.07.31	Lease contract for warehouse	Non-disclosure